

# THE ROLE OF EMPATHY IN THE ERA OF ARTIFICIAL INTELLIGENCE.

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***Summary:** Never in history have we experienced such a rapid growth in the number of people using a new technological tool as we have with the ChatGPT. As a society, we were not prepared for such rapid development, which raises a number of questions as: how many jobs will we lose, will artificial intelligence destroy us, what will happen to education, and what will healthcare be like in the future? Technology is neutral, and we should not fear new technological solutions. It is people who use technology and decide whether to use it for good or evil. Unfortunately, as society, we have not adapted to rapid changes that have occurred in last fifty years, which has led to a global crisis. From experience gained working with people with disabilities, the solution lies in developing empathy - understanding the problems faced by others in everyday life. If we can understand others, we can find solutions to problems such as global warming, declining birth rates, job losses due to new technological solutions, support for the growing number of older people, and violence at all levels. The fear of artificial intelligence cannot be solved by teaching children about neural networks and deep learning in elementary school, but by teaching empathy from preschool onwards. We don't need artificially intelligent tools that are empathetic. They need to be rational without emotions because, if they had emotions, they could make harmful decisions in certain emotional states, just like humans. When Kasparov lost to a chess-playing program, he invented advanced chess, where players and programs played together against other players using different programs. The teams that knew how to best utilize the program's capabilities were victorious. The same applies to artificial intelligence. In the future, we will collaborate with artificial intelligence tools in all areas. I believe that soon we will have an icon on our smartphones that will summon our digital agent to assist us in professional work, monitoring our health, and finding solutions to the problems we face. Such an agent will provide tremendous assistance to people with disabilities, if we unleash our empathetic potentials,*

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